



HEALTHCARE
PERFORMANCE
PARTNERSSM
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Help your Staff View *Routine Work* in a Very Different Way.

HPP reVIEW[®] TRAINING COURSE



Does it seem practical to rely only on your executives, Black Belts, or Lean directors to perform all of your organization's problem solving? Shouldn't the people *doing* the work be *improving* the work, without being asked to?

reVIEW[®], *Realizing Exceptional Value in Everyday Work*, is a seven-week course designed specifically for healthcare that helps participants VIEW regular or routine work in a very different way.

reVIEW[®] introduces participants to the powerful principles of Lean Healthcare. By applying Lean concepts and tools such as Value Stream Mapping, A3 Problem Solving, and many others, participants will begin to look at their work differently to identify potential savings of time, resources, and the elimination of errors.

A recent observed outcome of a single problem solving A3 generated in a course **had an ROI of more than \$172,000—well more than twice the cost of the entire course.**



Just one project generated with reVIEW[®] Course skills can cover the entire course's cost—twice.

LEARNING OBJECTIVES

- Create a more defect-free product or service while reducing waste and improving workplace appreciation
- Explaining the importance of studying work as it is actually done rather than work as proposed
- Map the process, collecting data to determine process performance problems and measurements; create a future map that is an improvement over the current map
- Redesign pathways such that delivery of the good or service is simple, direct, and consistent
- Diagnose a workplace problem by seeking out root causes in terms of activity specification, connections and pathways
- Create A3 Reports that clearly communicate Current Condition, root cause analysis, Target Condition, implementation plan, and follow-up plan

Learn by doing

With no more than 16 frontline workers, clinicians, and middle- and upper-level managers enrolled in a class, hands-on time is built in. Participants will spend three hours each week in an instructional classroom setting, followed by the application of learning in their particular work environment with the course instructor serving as an improvement coach.

We can help you create your own Lean Healthcare training program. HPP can also train your staff to conduct its own reVIEW[®] courses by providing specific course materials for new instructors.

reVIEW[®] is the tool you need to develop sustained and structured problem solving and process improvement across your organization. *Call HPP to schedule a course today.*



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