



HEALTHCARE PERFORMANCE PARTNERS™
Performance Improvement Consulting

Your pharmacy can *deliver* even more.

HPP'S TARGETED IMPROVEMENT CAN GUIDE YOU TO SOLUTIONS.



"Why do nurses have to follow up on half the orders they send through our pharmacy?"

"The pharmacy releases meds just fine, but they get lost somewhere in delivery."

"We are inconsistent floor-to-floor both on where meds are stored and how staff access them."

HPP has helped clients solve these issues before.

Let the HPP team assess your current situation. Our operational assessment techniques are drawn from many schools of process improvement to deliver a best practice solution for any case, any problem.

Not only will we help you identify solutions, we will help you implement them. Rapidly. *Call HPP today at 615.206.0701 to get started.*

"My organization needs to..."

Representative Outcomes

...get the nurses and pharmacy to **collaborate and improve communication** in order to speed med administration."



By working collaboratively with both the pharmacy and nurses, HPP has achieved time **decreases of nearly 50% from request to fulfilled order and 80% from fulfilled order to delivery.** One exercise greatly reduced the frequency of phone calls trying to locate medication.

...improve our 9 a.m. on-time delivery rate to **keep from falling behind all day.**"



HPP has raised a **9 a.m. meds on-time delivery frequency from 73% to 98%**, preventing falling dominoes of delay for the rest of the day.

...greatly reduce our instance of **missing medications.**"



HPP has achieved a **reduction in missing meds** and a corresponding increase in labor cost savings **by more than 57%.**

...improve the reliability of **requesting STAT medications.**"



HPP recently achieved a **75% reduction in STAT medication turn-around,** with a corresponding reduction in regular medications by 75% as well.



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