



HEALTHCARE PERFORMANCE PARTNERS™
Performance Improvement Consulting

Undiagnosed problems keeping you up at night?

HPP'S TARGETED IMPROVEMENT CAN GUIDE YOU TO SOLUTIONS.



"We can't move enough people through the ED. We're so busy that **people are leaving without being seen.**"

"We don't have enough ICU bays, but we also **don't have it in the budget** to expand."

"Reimbursements are decreasing. **Patients are acquiring infections here** and we're no longer getting paid for the care."

"Radiology is backed up, but the CT scanner and other **equipment aren't being used.**"

HPP has helped clients solve these issues before.

Let the HPP team assess your current situation. Our operational assessment techniques are drawn from many schools of process improvement to deliver a best practice solution for any case, any problem.

Not only will we help you identify solutions, we will help you implement them. Rapidly. **Call HPP today at 615.206.0701 to get started.**

"My organization needs to..."

Representative Outcomes

...raise patient **satisfaction** scores."



We have helped raise national satisfaction scores from the **bottom 10% to the top 10%.**

...improve our **cash** position."



Improved deposit turnaround from 73% for commercial payments in 12 hours and 24% for personal checks within 24 hours to **90% of all remittances within 6 hours.** In one week a clinic's cash position improved by more than 40%.

...improve Joint Commission **quality** measures."



Engagements have led to a sustained level of **zero central line related bloodstream infections.**

...increase **capacity** and **revenue** without increasing resources."



Initial improvements took hospital from cancellations and delays to **22% more CT scans per day, while decreasing overtime, and increasing revenue proportionally.** All with no added equipment or staff, and no physical expansion.

...**reduce waiting** and LWBS rates for our services."



An engagement resulted in peak ER patient **wait times reduced by more than 90 percent and LWBS by more than 80 percent.** Normal wait times dropped by more than 80 percent.

...**spend capital** on a physical expansion to add capacity due to demand."



Significant results from an ICU capacity improvement project resulted in the **cancellation of a planned ICU addition.**



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