



HEALTHCARE PERFORMANCE PARTNERS™  
Performance Improvement Consulting

# Your diagnostics may need a new *image*.

HPP'S TARGETED IMPROVEMENT CAN GUIDE YOU TO SOLUTIONS.



"Radiology is backed up, but the CT scanner and other **equipment aren't being used.**"

"**Registration takes too long**, even for the simplest procedure."

"We just can't push patients through. We ought to have the **capacity to accommodate walk-ins.**"

## HPP has helped clients solve these issues before.

Let the HPP team assess your current situation. Our operational assessment techniques are drawn from many schools of process improvement to deliver a best practice solution for any case, any problem.

Not only will we help you identify solutions, we will help you implement them. Rapidly. *Call HPP today at 615.206.0701 to get started.*

### "My organization needs to..."

### Representative Outcomes

...turn around our test results faster."



HPP has been able to achieve **lead time reduction on test results between 50 and 70%**.

...increase **capacity** and **revenue** without increasing resources."



Improvements have taken a hospital from cancellations, delays and overtime to **22% more CT scans per day, while decreasing overtime, and increasing revenue proportionally**. All with no added equipment or staff, and no physical expansion.

...reduce the time our patients spend in our waiting rooms, and allow them to arrive closer to their actual appointment time."



HPP has achieved **60 to 80% reduction in overall wait time for patients**, facilitating acceptance of walk-in patients.

...get our patients registered faster. **Registration is holding up the entire process.**"



A recently observed registration time reduction was between 50 and 60% shortly after implementation. The staff will eventually achieve a reduction of 70% as all recommended solutions are implemented.



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